



ADC Telecommunications



Customized Lean Training and Certification Program

The Client

ADC served regional business customers in the telecommunications industry before it was acquired. Originally, the company serviced all type of networks through a combination of equipment, solutions and services.

Pain Points & Challenges

- Poorly positioned to launch a Lean Business strategy, ADC needed external support to improve Lean skills across the entire organization
- Production inefficiencies and process downtime were caused by a batch production philosophy and inconsistent improvement tools and techniques
- Lack of standardized processes across the organization with significant non-value added activities impacted margins

Pragmatek Solutions

- Developed Executive alignment and coordinated Lean Business Strategy with Lean / Six Sigma (6σ) Program Office to position ADC for necessary process improvements
- Developed ADC-Customized Lean Champion and Lean Green Belt Training content to match corporate objectives
- Developed and delivered training materials for Best Practices in Lean Manufacturing, Lean Supply Chain, 6σ Quality Improvement tools and techniques.
- Developed and delivered Lean for the Office to support back office improvement goals.
- Trained / certified Champions, Lean Cadre and key Operation SMEs to improve manufacturing and business processes

The Payoff

Customized Lean / 6σ

Training Program Developed

Trained Over 125 SMEs

Lean Champions / Green Belts

ADC Certified Training

Program positioned ADC for success

